



EMERGENCY AND CRISIS MANAGEMENT

Objective

The participants get a specified preparation for potential emergency situations. They learn how to adeptly handle crises and operational disruptions professionally and in such a way as to limit damage.

Target Group

The Emergency and Crisis Management seminar is designed for airlines, aircraft operators, providers of ground-handling services, and airport operators whose employees have to react to emergencies or crises or have to have basic knowledge of how to react.

Procedure

In the theoretical section /phase, the participants receive specific technical knowledge relating to emergency management. The practical phase contains case studies, group work, and exercises.

The content and the duration of the training course are adapted to the requirements of your company depending on the prior knowledge of the participants and the goals of the seminar. The training location is generally your company's headquarters.

CONTACT

Roland Schwendeler
Senior Consultant/ Coach/ Trainer Emergency Management
Lufthansa Aviation Training Switzerland AG
Cherstrasse 1, 8152 Opfikon, Switzerland
roland.schwendeler@lat.dlh.de
lufthansa-aviaton-training.com