



Vienna. Your Training Guide.

Мар	
Lufthansa Aviation Training Center	3
Directions	
By Aircraft By Car By Train and Bus Train and Bus Schedule	4 5 6 7
Simulators	
Overview	8

Floor Plans	
Building 974 / Ground Floor Building 974 / First Floor Building 974 / Second Floor	9 10 11
Services	
Services of Lufthansa Aviation Training Business Services Food and Beverages Lockers, Parking, First Aid	12 14 15 16
Customer Satisfaction Management	17

The Vienna Aviation
Campus is located in the immediate vicinity of
Vienna International Airport, which, as Austria's largest commercial airport, is easily accessible by public transportation.



Whether you arrive by air or come to the airport on a train or bus from Vienna, please take the "Airport Shuttle" bus (Terminal 3, arrivals, bus stop no. 1). The shuttle to the Training Center takes 10 minutes. Please get off at the Austrian Airlines (AUA) main entrance.

By "Airport Shuttle"

More information:

By Car > 5
By Train and Bus > 6
Bus Schedule > 7



From Vienna, take the A4 motorway in direction to the airport. Leave the motorway at exit "Flughafen Wien Schwechat" and follow the signs in direction "Fischamend West/ Schwechat". Take B9 road in direction "Schwechat" and exit at "Austrian Airlines Flughafen Basis", which is next to a car park.

By car

More information: **By Aircraft By Train and Bus**

>6



Directions / By Train and Bus (external)

6

The City Airport Train (CAT) takes you directly from "Wien Mitte" to the airport every 30 minutes. Travel time ist 16 minutes. The S7 suburban train from "Wien Mitte" takes 23 minutes. IC and RJ trains depart from "Meidling" every 30 minutes to the airport.

Various bus lines (Vienna Airport Lines) serving different points in Vienna take you directly to and from the airport.

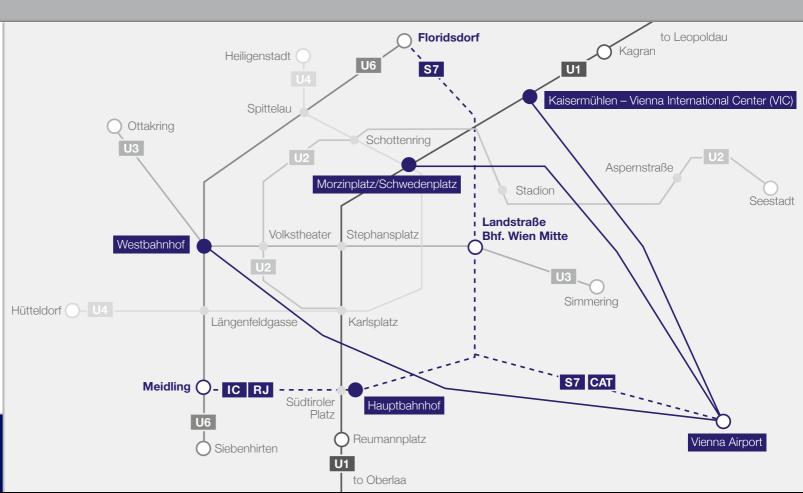
O Train station

--- By train

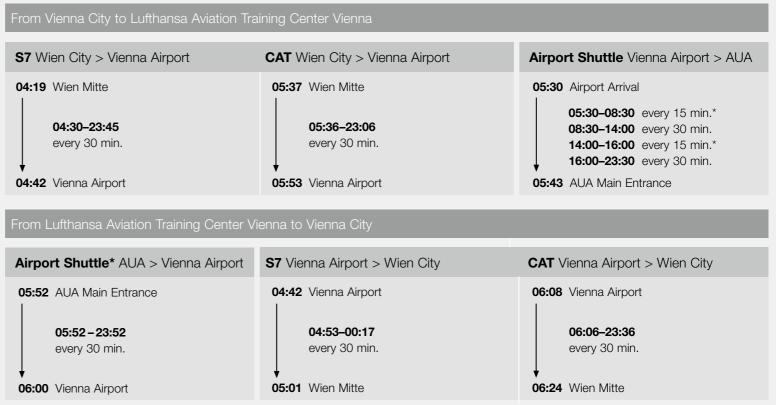
Bus stop

By bus

More information: Train and Bus Schedule



The departure and arrival times of the current schedules are posted at the stations.



^{*} From October to May: every 30 min.

Full-Flight Simulators Airbus Airbus A320-200 (FT22) Airbus A320-200 (FT53) Airbus A320-200 (FT81)	Bldg. 974, First Floor Bldg. 974, First Floor Bldg. 974, First Floor	> 10 > 10 > 10
Full-Flight Simulator Embraer Embraer EMB-190 (FT64)	Bldg. 974, First Floor	> 10
Full-Flight Simulator Bombardier Dash 8-Q400 (FT54)	Bldg. 974, First Floor	> 10
Flat Panel Trainer Airbus Airbus A320 (PT04)	Bldg. 974, First Floor	> 10
Flat Panel Trainer Embraer Embraer EMB-190 (PT17)	Bldg. 974, First Floor	> 10
Mock-up Airbus Airbus A320	Bldg. 974, Ground Floor	> 9
Mock-up Bombardier Dash 8-Q400	Bldg. 974, Ground Floor	> 9
Mock-up Embraer Embraer EMB-190	Bldg. 974, Ground Floor	> 9

To get to your simulator training from the Austrian Airlines main entrance, follow the directions to Building 974. The porter at the entrance will be happy to assist you.

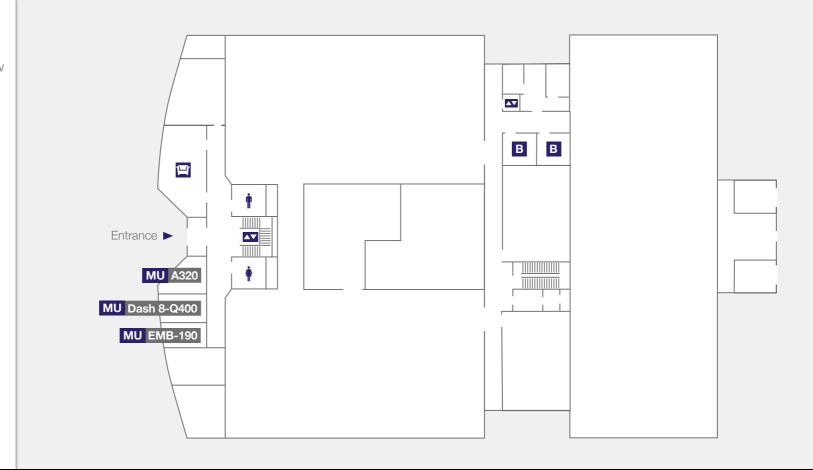
MU Mock-up

Briefing Room

Break Room

△▼ Lift

Restroom



Floor Plans / Building 974 / First Floor

On the First Floor of the building, you'll find the Full-Flight Simulators and the Flat Panel Trainers. The Briefing Rooms can also be found on this level. You may use the lockers to securely store your luggage. The Break Room offers internet access as well as a place to relax during breaks.

sc Service Center

S Full-Flight Simulator

FPT Flat Panel Trainer

B Briefing Room

C Conference Room

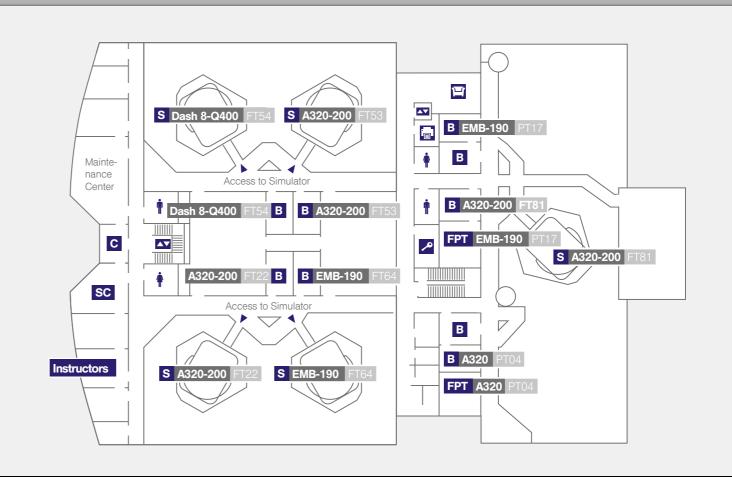
▲▼ Lift

Restroom

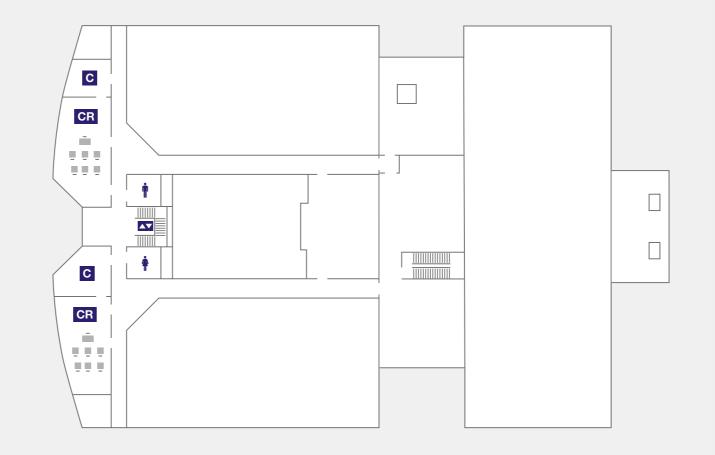
Lockers

□ Break Room

Copy Room



There are two conference rooms and two classrooms located on the Second Floor of the building.



C Conference Room
CR Classroom
Lift
Restroom

Services / Services of Lufthansa Aviation Training

> 12

GROUP SERVICES OF LUFTHANSA AVIATION TRAINING

We are there for you: 24 hours a day, 7 days a week.

Phone: +49 (0)69 696 72 444 Fax: +49 (0)69 696 93 950

E-mail: info@lat.dlh.de

Lufthansa Aviation Training Center Austrian Airlines Base, Bldg. 974 Administration, Room A.1.06, First Floor 1300 Vienna Airport Phone: +43 51766-76613

E-mail: info@lat.dlh.de Bldg. 974, First Floor > 10

Services / Services of Lufthansa Aviation Training

> 13

ACCESS KEY CARD

Please obtain your SIM key card at the AUA Security, main entrance, 24 hours a day, 7 days a week.

For access to the simulators you have to register under the following link: http://eservices.lufthansa-aviation-training.com/web/eregistration/login

INTERNET

Terminals with free internet access:

Break Room Bldg. 974, Ground Floor > 9

WLAN ZONES

All Rooms

COPY ROOM

Aisle between the two simulator halls Bldg. 974, First Floor > 10

FURTHER QUESTIONS

Please ask our colleagues at the Service Center or at Maintenance.

They will be glad to assist you.

Maintenance Bldg. 974, First Floor > 10
Service Center Bldg. 974, First Floor > 10

Services / Food and Beverages

RESTAURANT

Our restaurant in Building 975 serves you lunch, snacks and a selection of beverages.

Opening hours: Mon-Fri 8:00 a.m.-3:30 p.m.

Lunch: 11:30 a.m.-2:00 p.m.

VENDING MACHINES

Snacks are available from the vending machines, 24 hours a day, 7 days a week.

Break Room Bldg. 974, First Floor > 9
Break Room Bldg. 974, First Floor > 10

LOCKERS

There are lockers available for your manuals.

Bldg. 974, First Floor > 10

PARKING

There are parking spaces in front of Building 974.

If these are full, please ask the porter at the Austrian Airlines main entrance for access to the Austrian Airlines parking lot next to Building 976.

Lufthansa Aviation Training Center > 3

FIRST AID

Trained first aid staff can be requested via the Maintenance.

Bldg. 974, First Floor > 10

WE VALUE YOUR FEEDBACK

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism can help us to improve. We look forward to receiving your comments via any of the channels listed below.

OUR STAFF

Our Service Center or Maintenance colleagues will be happy to receive your feedback and forward it to the right place. If you'd like to track your feedback's progress, please leave your contact data so we can respond.

eTLB SATISFACTION SURVEY

After your simulator session, a short satisfaction survey will appear on the display of your eTLB. This takes just two minutes to complete, and we would greatly appreciate your co-operation. You'll find an eTLB on every simulator.

E-MAIL AND CONTACT

Like to send feedback from outside the Training Center?

Please e-mail us at info@lat.dlh.de, or visit our website www.lufthansa-aviation-training.com and use the contact form in the contact area.



Train smart. Fly safe.

Lufthansa Aviation Training Austria GmbH Austrian Airlines Base, Building 974 1300 Vienna Airport

Austria

Phone: +43 51766-76613 E-mail: info@lat.dlh.de

www.lufthansa-aviation-training.com